

Know Before You Go



The Basics:

- Tell your dentist about:
 - Your symptoms
 - Which teeth or areas are bothering you
 - How your injury happened
 - If you noticed anything immediately after the injury
 - Other doctor or therapy visits
 - The name of your previous dentist
 - The date of your last dental visit

Dental injuries can be complex, especially when teeth are lost or badly damaged. Each kind of dental procedure is different and can have many steps involved. This may require many visits to restore your teeth back to how they were before the injury. You may also be referred to multiple specialists to ensure you receive the best care possible. A dental care coordinator will be your main point of contact throughout the treatment process—scheduling your appointments and walking you through the procedures.

What to Expect

Your Evaluation:

- Arrive 15-20 minutes early to your first appointment to fill out any paperwork
- Bring:
 - A list of all medications you are taking
 - Any medical reports or test results about your injury
 - A photo ID
- If you are in pain while at the evaluation, have your dentist call One Call to determine if emergency approval can be given for palliative treatment
- Your first appointment will typically involve a full mouth set of x-rays and a comprehensive examination of all teeth, tissues and mouth structure
 - The appointment will last about 1-2 hours
 - No treatment will be completed on your first visit

Follow Up Appointments:

- Dental treatment can last from 1 month to over a year depending on the extent of the injury
- Go to all your appointments
- Follow your dentist's instructions
- If you need to cancel or reschedule an appointment, please call your dental care coordinator at 888.539.0577

Questions or concerns?

Call 888.539.0577
to speak to a One Call
Representative.