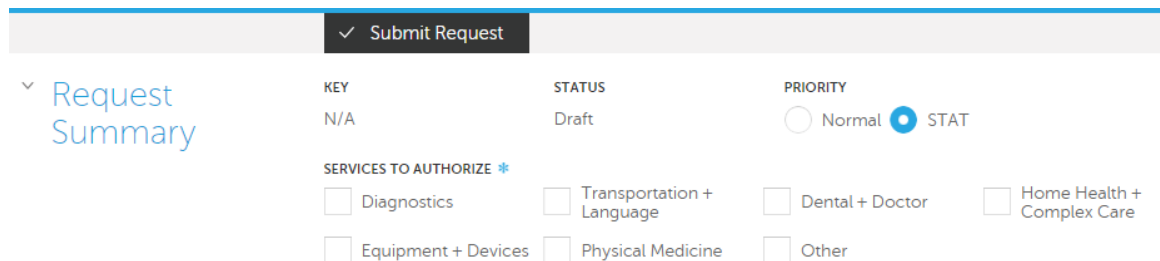


## Physician Services

Thank you for signing up for One Call's Physician Services program. By letting One Call handle your workers' compensation authorizations and scheduling in one easy step, you can cut days off your turnaround times. Keeping your office workflows moving and getting your patients off to the best possible start following a workplace injury.

Here are 7 Quick Tips for submitting electronic authorization requests directly through One Call using our smart form:

1. **Make sure you're using the right form** – if you've submitted authorizations in the past for one of our products the page may look similar; make sure to use the icons at the bottom of the Physician Services web page for the correct referral link. If you submit the authorization to a wrong web page, One Call will still process the request but it will slow down turnaround times.
2. **Create desktop shortcuts on every workstation** – will help ensure everyone is using the correct form: <https://ezauth.onecallcm.com>
3. **Click "STAT" for patients needing immediate attention** – located at the top of the form.



The screenshot shows a web form for submitting a request. At the top, there is a dark button labeled "Submit Request" with a checkmark icon. Below this, there is a section titled "Request Summary" with a dropdown arrow. To the right of the summary, there are three columns: "KEY" with the value "N/A", "STATUS" with the value "Draft", and "PRIORITY" with two radio buttons: "Normal" (unselected) and "STAT" (selected). Below these columns is a section titled "SERVICES TO AUTHORIZE \*" with seven checkboxes: "Diagnostics", "Transportation + Language", "Dental + Doctor", "Home Health + Complex Care", "Equipment + Devices", "Physical Medicine", and "Other".

4. **Authorize multiple services at once** - if you know you need to authorize multiple services select all that apply at the top of the form.
5. **Click "Remember this section data" for faster future authorizations**
6. **Look for asterisks for required data**
7. **Add special instructions/upload documentation**