



## **Stratus Video and One Call Partner to Launch Integrated Language and Transportation Solution**

*Strategic partnership ensures cost-effective, reliable access for healthcare facilities*

**CLEARWATER, Fla. (July 12, 2017)** – [Stratus Video](#) (Stratus), a leading language access and telehealth company, and [One Call Care Management](#) (One Call), a recognized leader within the workers' compensation industry, have partnered to launch the first end-to-end language and transportation solution designed for healthcare facilities.

"While transportation and interpretation are not necessarily medical services, they are critical components of the treatment plan," said Joseph McCullough, senior vice president of product at One Call. "Missed medical appointments due to a lack of transportation, or the inability to clearly and accurately communicate with a patient, can dramatically impact the road to recovery. The goal of this partnership is to eliminate these barriers so the patient may receive effective and timely care."

Through a single desktop or mobile interface, healthcare providers and staff can immediately access a medically qualified interpreter via Stratus's video interpreting software, or arrange a ride for a patient through One Call's non-emergency transportation platform, Relay Solutions. As the need for these services can occur unexpectedly, both are offered on-demand as well as pre-scheduled.

"Our provider partners have told us that offering transportation and language services to patients are often costly, unreliable, and an administrative burden," said David Fetterolf, president of Stratus Video Language Services. "Our unique partnership with One Call not only reduces the cost of these services, but creates an easy-to-use, on-demand tool that allows providers to focus on treating patients."

Seamless delivery is coordinated and fulfilled through Stratus's team of on-staff interpreters, who are available 24 hours a day and cover more than 200 languages, and One Call's nationwide transportation network, which includes the major transportation network companies. In addition, a dedicated team monitors activity in real-time to proactively address any issues that could result in a missed appointment or delayed care.

Stratus's interpretation platform and One Call's Relay Solutions are both currently available, with the integrated product expected to roll out by the end of the third quarter.

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### **About Stratus Video**

Stratus Video is a technology-driven company that is changing the way patients and medical professionals connect across all areas of health care. Stratus Video is the largest and fastest growing video remote languages services company in the world. Stratus Video Language Services has four proprietary products including Stratus Video Interpreting, a video remote interpretation product;

Stratus Audio, an over-the-phone interpretation service; Stratus InPerson, an in-person Uber-like solution; and Stratus Word, a solution for document translation. Stratus Video Telehealth leverages Stratus Video's proprietary technology platform with innovation aimed at improving the timing and quality of patient care. Stratus Video Telehealth solutions include ER/Urgent Care Virtual Consult, the Post Hospital Discharge Solution, a Behavioral Health Solution, and a Care Coordination Solution. Led by a team of dedicated individuals with decades of experience in the health care and technology markets, Stratus Video is committed to enabling visual connections and vital conversations. For more information, please visit [www.stratusvideo.com](http://www.stratusvideo.com) and follow us on @stratusvideo on Twitter.

#### **About One Call Care Management**

One Call provides specialized solutions to the healthcare industry. One Call has locations throughout the United States with its corporate headquarters located in Jacksonville, Florida. One Call's solutions enable faster, more efficient and more cost-effective claims resolution with a focus on patients' needs. One Call provides reliable, consistent connections to care with expertise in healthcare data analytics, high-end diagnostics, physical therapy and transportation services, post-discharge home care and durable medical equipment, dental and doctor specialty services, complex care management, and the language services required for today's multicultural workforce. For more information, visit [www.onecallcm.com](http://www.onecallcm.com) and follow us @onecallcm on Twitter.

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