



One Call Earns HITRUST Common Security Framework Certification

JACKSONVILLE, Fla. (January 11, 2017) – [One Call Care Management](#) (One Call), a leading provider of workers' compensation care management, today announced its selected systems have earned Certified status for information security by the Health Information Trust (HITRUST) Alliance. The HITRUST CSF Certified status requires controls to be validated by an independent, HITRUST authorized third-party assessor. This indicates an organization has established, deployed and is operating a security program that meets key healthcare regulations and requirements for protecting and securing sensitive private healthcare information.

“The HITRUST CSF certification demonstrates One Call’s ongoing commitment to maintaining and investing in the highest quality data security standards and protecting the confidential information of the injured workers we serve,” said Kevin Harried, Chief Risk and Compliance Officer at One Call. “We believe that One Call is the only ancillary network within workers’ compensation with this level of certification; we feel it is the obligation of everyone in the healthcare industry to protect patient sensitive information and demonstrate their capabilities to foster trust with all stakeholders.”

HITRUST CSF Certified status indicates that the organization’s selected systems have met industry-defined requirements and is appropriately managing risk. One Call is now part of an elite group of organizations worldwide that have earned this certification. By including federal and state regulations, standards and frameworks, and incorporating a risk-based approach, the HITRUST CSF helps organizations address these challenges through a comprehensive and flexible framework of prescriptive and scalable security controls.

“As technology continues to evolve, One Call is dedicated to ensuring that our customers’ data is protected,” said Chris Watson, Chief Operations Officer at One Call. “At this time, One Call is one of the only vendors in the workers’ compensation industry with this level of data protection and our customers should expect the highest data security standards from any partner they work with.”

“HITRUST has been working with the industry to ensure the appropriate information protection requirements are met when sensitive health information is accessed or stored in any environment,” said Ken Vander Wal, Chief Compliance Officer, HITRUST. “We are pleased that One Call has taken the steps necessary to achieve HITRUST CSF Certified status, and we expect their customers to have confidence in this designation.”

About One Call Care Management

One Call is the nation’s leading provider of specialized solutions to the workers’ compensation industry. One Call’s solutions enable faster, more efficient and more cost-effective claims resolution with a focus on injured workers’ needs across the continuum of care. One Call provides reliable, consistent connections to care with expertise in high end diagnostics, physical therapy and transportation services, post-discharge home care and durable medical equipment, dental and doctor specialty services, complex care management, and the language services required for today’s multicultural workforce. For more information, visit www.onecallcm.com.

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